



Renewable Products is using FMS and eBOL to improve customer service and transportation management for ethanol plants in the Midwest.

eBOL helps RPMG's plants efficiently release cars for specific destinations. Using the notification feature and sending bills of lading to terminals, customers, and accounting have increased the speed with which cars are off-loaded and decreased car turnaround time. eBOL has made the process much cleaner and more dependable than the previous fax process.

FMS is used to produce a variety of reports providing useful information. A report that lists cars that have not moved from a facility in a certain number of days helps to keep track of demurrage charges and inventory levels. Another report tracks cars that have been sitting too long at customer sites.

RailConnect services have helped as RPMG expands – in 2006 its fleet grew from 1100 railcars to 1600, and it plans to reach 2000 cars by the 2nd quarter of 2008. Even though the number of cars tracked has increased, the man hours required to manage this fleet have decreased. Using eBOL and FMS has caused car turnaround to decrease by approximately 2 days on average. RailConnect has been a very beneficial investment for RPMG.