Press Release

RMI ANNOUNCES FIFTH ANNUAL FAST TRACK AWARD RECIPIENTS
Winners Recognized in the 2010 Fast Track Award Calendar

ATLANTA – November 17, 2009 – RMI has announced its 2010 Fast Track Award winners. The Fast Track Award program is now in its fifth year, its popularity has intensified. The increase in the number and the quality of entries compelled RMI to add one more winning slot, bringing the number of winners up to 13. All award recipients will be recognized in the 2010 Fast Track calendar.

The Fast Track award is designed to recognize RMI's "power users," those organizations that maximize the value of RMI's solutions by implementing procedures resulting in more comprehensive automation of manual processes, improved information capture and reporting, greater accounting control, enhanced asset management, or more efficient processes in any capacity.

2010 Winners

The following is a summary of the 2010 Fast Track winners:

- The CG Railway, Inc. uses RMI's Freight Management System (FMS) for better equipment utilization in Mexico, providing superior customer service, and helping to reduce car hire cost.

- The Florida Central (FCEN), Florida Midland (FMID), and Florida Northern (FNOR) Railroads, all part of the Pinsly Railroad group, use the RailConnect Transportation Management System (TMS) to virtually eliminate manual input of waybill while improving TRAIN II reporting by 80%.

- The Fort Worth and Western Railroad (FWWR) has greatly improved its TRAIN II reporting by using the TMS auto-move feature for approximately 35% of its placement and storage moves. The railroad has also made good use of the TMS blocking tables to save multiple hours of manual input.

- In 2009, Genesee and Wyoming began an aggressive program to provide customers in its Rail Link, Southern, and Oregon Regions with RMI's ShipperConnect module. Currently, more than 75% of GWI customers in these regions are actively using RMI's internet-based shipper portal. As a result, number of reporting errors has been significantly reduced and customer service has improved.

- The Iowa Northern Railway (IANR) has enjoyed a double-digit growth in traffic over the past five years while enhancing customer service with RMI's automated solutions. Using TMS blocking features in conjunction with ShipperConnect and e-BOL, the IANR now receives 90% of its BOLs via EDI, greatly reducing waybill processing time by more than 3 hours per day.

- The Illinois & Midland Railroad (IMRR) has reduced its monthly billing process by 75% using TMS features such as blocking, synonyms, and RWCs. Since offering ShipperConnect and e-BOL to its customers, the road has seen its clerical data entry drop by 75%, while 85% of its customers are now submitting BOLs and releasing cars electronically.

- The Modesto And Empire Traction Company (MET) has been using RailConnect solutions since January of 2007and has since improved its TRAIN II reporting score from 80.43% to 99.01% while reducing manual processing time by 60% and improving dwell time by 16%.

- The Mississippi Export Railroad (MSE) has used TMS blocking tables to automate the application of switching and storage codes. This has improved the accuracy and completeness of billings from 60% to 95%.

- Since implementing RailConnect in 1998, the Pacific Harbor Line (PHL) has evolved from a manually-intensive structure to a cutting edge operation that auto-loads and auto-releases 100% of their forwarded traffic. This year 92% of all car movement charges have been automated through the use of blocking and the automated application of RWCs.

- The Port Terminal Railroad Association (PTRA), a five-time FastTrack Award winner, remains at the forefront of automation enhancement using RMI software. In 2009, the PTRA implemented a new internet-based demurrage/storage charge contentions program using ShipperConnect. The new process hasreduced the number of disputes over 30 days by 50%, with 78% of all demurrage/storage charges disputes now being finalized and billed within 5 days after the close of each month.

- The Richmond Pacific Railroad (RPRC) implemented recommendations from the RMI Customer Value Delivery Service to improve its demurrage billing and collections process and realize three times the total amount previously invoiced.

- Taking advantage of some of some simple, easy to set up, core automation processes in RailConnect TMS, San Luis & Rio Grande Railroad (SLRG) has begun to use a strategically placed AEI reader to automate 80% of their UP interchange receipts and 80% of all train arrivals, thereby reducing data entry significantly.

- The Terminal Railroad Association of St. Louis (TRRA) continues to realize significant savings with RMI's Car Hire Managed Services. Year over year the TRRA had a 75% reduction in car hire counter claims and an 85% reduction in car hire expenses associated with penalty.

RMI customers interested in being considered for the 2011 Fast Track Awards and calendar should contact Jennie Baker at 404.350.6471 or jennie.baker@rmiondemand.com for more information on the criteria, nomination process, and application. Nominations will be accepted starting in May 2010.

About RMI

RMI is a leading independent provider of Transportation Management Software for carriers and shippers. Founded in 1979, RMI is recognized as the most successful Software as a Service

(SaaS) provider in the transportation industry with an in-depth knowledge of rail operations, intermodal terminal operating systems, and multi-modal transportation management. RMI's software is used to manage rail and intermodal operations, signal and communications maintenance, and end-to-end multi-modal planning and execution for shippers and 3PLs. RMI is a portfolio company of The Carlyle Group and is based in Atlanta. For more information, visit www.rmiondemand.com.

Media Contact:
Jennie Baker
Jennie.baker@rmiondemand.com
404.350.6471