



Since implementing RMI systems, including TMS and eBOL, Ontario Northland Railway (ONT) has seen the receipt of electronic bills of lading rise from 32% to approximately 80% of all originating forwarded traffic. This has resulted in a drastic reduction of costly misroutes and lengthy delays at customs.

In addition, ONT has introduced FMS so that customers can better manage their railcars and has offered web-based reports from TMS and BI so that shippers can benefit from more detailed billing information.

TMS car orders ensure a timely supply of railcars and accurate demurrage, while the blocking tables result in correct settlement for services rendered.

The monthly verification for car hire has been reduced by one week with voluntary adjustments, eliminating labor-intensive manual requests for deduction. Tracking and claim payments have also been simplified with RMI's internet interface and on-demand report generation.