



The Louisville & Indiana Railroad (LIRC) has continued to take advantage of RMI automation, having achieved Gold status in three of RMI's six Rail 2020 Certification categories: Timeliness of Train II Reporting, Automated Billing Capture, and Automatic Capture of Charges. Automated Billing, for example, increased from 50% in May 2007 to 93% in May 2008.

The LIRC Railinc scorecard reported 98% of all movement events on time, and the LIRC has more than halved its average reporting time to only one hour and three minutes. Much of this improvement can be attributed to an aggressive rollout of ShipperConnect, which has allowed the LIRC's customers to release cars directly on the internet.

The results of automation are also shown in the fact that automation of car releases has more than doubled over the past year, and that ISS auto-rating has gone from no auto-rating last year to 79% of all ISS traffic in May 2008.