



The Terminal Railroad of St. Louis (TRRA), always an innovator in the use of RMI services, now employs RailConnect BI to help manage their 1200+ daily interchanges spread over 20+ trains. Using BI, the TRRA effectively manages dwell in the bowl of their hump yard, and has improved dwell time by 17%.

BI provides TRRA with the flexibility to modify reports as needs change. For inbound interchanges, BI reports help to identify and manage high volume traffic, enabling management to make informed decisions about managing the yard.

TRRA also recently implemented RMI's Car Hire Payables Managed Services (CHMS). With CHMS, RMI now processes reclaim auditing, monitors daily express reports, and corrects and works time claims in a proper and timely manner on behalf of TRRA. CHMS has saved the TRRA 15% in missing reclaims. Using CHMS has also decreased the amount of counter reclaims paid and taken against TRRA by 30%.