



Although new to TMS, the Georgetown Railroad (GRR) has proven to be a contender in transportation automation.

In September of 2006, the GRR completed the transition from a legacy system to RailConnect TMS. As a result of the new automated processes, GRR eliminated a significant amount of manual data entry and tracking; TRAIN II reporting improved from 40% to 100%, while timeliness increased from 89% to 100%.

The GRR uses TMS blocking tables on inbound loads/empties and automated notification to advise customers of car placements. These features have increased the speed with which cars are off-loaded and have decreased car turnaround time. Meanwhile, the auto-load/release features in TMS have helped simplify the GRR's processes for outbound trains. In short, TMS has improved the efficiency of the GRR's customer service, eliminating the need for faxing and reducing the number of phone calls to customers.