



Every day approximately half of the 125,000 private cars that move on CSXT are empty. Under various public tariff provisions, some of these empty private cars require revenue billing when moving on CSXT. An internal audit by CSXT found numerous cases in which empty private cars were moving without charges and should have had revenue billing.

CSXT turned to RMI for assistance with the development of an automated system to track the movement of empty private cars and to highlight those cars that do not meet the tariff requirement for moving free of charge.

The process that RMI developed now provides CSXT with exception reports that identify cars for which CSXT can recover freight charges. This automated report process generates an additional six million dollars in revenue annually for CSXT.