



The CG Railway (CGR) needed to maintain an accurate inventory in Mexico as well as at their Gulf Coast Terminal in Mobile, AL. An old system, whereby CGR used Excel and e-mailed to audit inventory, car by car, every day, was cumbersome.

With the help of RMI, AEI sites were set up in TMS. These sites send up to 160 messages to CGR whenever its connecting carriers deliver traffic triggering scheduled jobs that balance inbound traffic. This simple change, along with many other automated processes in TMS, has saved CGR over 400 man hours a year.

The CGR also uses FMS to track equipment efficiently and to provide superior customer service. The ability to trace free running equipment in Mexico has helped CGR reduce car hire costs significantly and has greatly reduced time spent on car inquiries.