



The Terminal Railroad Association of St. Louis (TRRA) continues to realize significant savings with RMI's Car Hire Managed Services. Year over year the TRRA had a 75% reduction in car hire counter claims and an 85% reduction in car hire expenses associated with penalty.

In addition, using TMS to apply specific RWCs with special Reclaim Code(s) consigned to TRRA storage customers has given the TRRA 97% accuracy in reporting events to applicable car owners.

The RMI Business Intelligence tool has maximized the TRRA's ability to provide its customers with operational business reports customized for their individual specifications. 100% of TRRA's 2009 storage car revenue (3,500 cars) has been protected by the use of BI reports. As a bonus, the labor-intensive manual input of spreadsheets has also been significantly reduced. BI has provided the data needed to manage and lower the Terminal Yard Car 24+ hour count by a noticeable 23%.