



*a Genesee & Wyoming Company*

The Illinois & Midland Railroad (IMRR) has been using RMI's solutions since 1996 to increase efficiency and reliability. In fact, IMRR's Keith Johnson was an integral part of the original RMI Users' Group Board.

In recent years, mCrew has decreased manually created wheel reports and related clerical entry by 70% for the IMRR. The accuracy and timeliness of IMRR TRAIN II reporting has improved by the same percentage.

The IMRR has reduced its monthly billing process by 75% using features such as blocking, synonyms, and RWCs. Since offering ShipperConnect and e-BOL to its customers, the road has seen its clerical data entry drop by 75%, while 85% of its customers submit BOLs and release cars electronically.