



The Terminal Railroad Association of Saint Louis is, without question, a power user of RailConnect and ShipperConnect technology, using RMI's systems to automate several complex, labor-intensive processes.

TRRA's utilization of EMS application tools has resulted in 55% reduction in car hire payables. Additionally, the development, implementation, and monitoring of reports of Cars on Hand over 48 Hours has directly reduced overall customer dwell time within the Terminal by 40%.

Currently over 95% of the TRRA's local customer base utilizes the ShipperConnect and e-BOL applications to access to their inventory and manage both inbound and outbound traffic. A success story since its implementation, the result of this automation is smoother, more efficient communication between the TRRA and its customers.

The monthly billing of the TRRA's intermediate switching, demurrage, and trackage services is now automated for more than 90% of trackage train billing. In addition, the implementation of TMS's Auto Depart function has been invaluable in creating a 97% compliance in the process of departing road trains, interchange activity, and local industry traffic.

The Terminal Railroad has demonstrated clear leadership in technology, and its credibility and reliability within the railroad industry is directly linked to its resourceful use of the RMI product line.