



Suburban Energy has become as efficient as the product it delivers by energizing an old system with a new one. Through its use of RMI's ShipperConnect-Freight Management System (FMS), the company has been able to merge multiple tasks from several unrelated systems into FMS, thus eliminating duplicate entry of information.

The company now records information on every rail shipment it receives and uses that information to report on the use of its fleet, including cars shipped from each source or purchase and the cars received by each of its locations. In addition, Suburban Energy records the receipt and release of cars, including the detail needed to dispute demurrage and detention charged by its suppliers and carriers.

Suburban Energy can now access regular updates on the progress of its fleet. Using FMS, the company can group cars into sub-fleets. By creating separate reports on each sub-fleet, the company has improved the manageability of the fleet as a whole. Furthermore, the ability to use the Shipment Trace function to drill down and view movement history by car has also helped Suburban Energy to more effectively plan and track fleet movements.

With FMS, fleet management has become a snap for Suburban Energy.