



The Minnesota, Dakota, and Western Railway/International Bridge and Terminal jumped on board with RailConnect in September of 2001. The occasion was significant in more ways than one, as the support staff who assisted in the implementation were stranded in the "Icebox of the Nation" on 9/11. Since that time, MDW/IBT has proved itself as a RailConnect power user in a number of ways.

The MDW/IBT has improved its productivity by automating clerical functions, loading railcars by EDI bill of lading, and sending electronic freight bills back to its customers. The company is also using the Automated Manifest System (AMS), which has done away with a huge amount of paperwork in the area of customs.

"Time is Money" at the MDW/IBT, and automation via RailConnect has helped the organization save both.