



The Chicago South Shore and South Bend Railroad has long been a resourceful user of the RailConnect suite of services. RMI's Car Hire, TMS, and RMS systems have helped them to automate their day-to-day activities and processes.

In 2005, however, the CSS took another step forward by making a commitment to provide its customers with RMI's ShipperConnect-Freight Management System (FMS). The railroad realized that by giving its customers a tool that offers easy car management, timely and accurate shipping data, and extensive reporting, it could deliver on a promise of superior customer service. As a leading user and provider of FMS, the CSS also has been able to increase its productivity and spend less time on phone calls, faxes, and data entry.

With RMI's Freight Management System, CSS's slogan "Connecting Industry – Delivering Value" means more than ever.