



Change is constant. The Chemins de fer du Québec/Quebec Railway Corporation has become a leader of distinction in the industry by embracing change in the form of new ideas and new technologies. This allows the family of CFQ railways to become more proactive in its day-to-day operations.

All local traffic that once had to be manually waybilled is now being waybilled by the customers through RMI's e-BOL system. In the TMS system, blocking tables automatically apply RWCs to cars and intermodal equipment. The CFQ railways have close to 200 scheduled jobs daily that are e-mailed automatically to their internal and external customers.

For all of its efforts, the CFQ has received a number of special recognitions. At the 2004 and 2005 CN short line conference, CFQ was recognized for the best overall TRAIN II reporting with a 99.5% reporting average. In 2005, the CFQ was also awarded the Marketing Innovation award for its use of the various Supertrip and RailConnect reports; these reports make finding logistical solutions to very difficult traffic problems much easier.

At the Chemins de fer du Quebec, change is rewarding!